Access Statement.

To avoid any disappointment, please make us aware of any <u>mobility issues or disability</u> before booking, so we can correctly advise you. The Dairy is a 300 year old cottage; some of the dimensions are therefore not standard!

- The cottage is near the centre of the village and is about 200 metres walk from the village shop, a bus stop with an hourly service, and the pub is another 100 metres further.
- The entrance to the driveway is off a narrow lane and needs approaching with some caution, (but is still accessible to a transit van for example).
- Parking is in the courtyard next to the cottage about 6 metres from the cottage door. The parking area is partly cobbled, therefore an uneven surface.
- We are happy to assist with your luggage, please just ask.
- There are 2 steps down to the cottage door. (Step height 6" or 150cm)
- The doors are mainly antique and sizes vary (the narrowest is 27" (69cm) wide. the lowest door is 5ft 11" (1.81) other doors are over 6ft.)
- Ceilings are all of a good height and the lowest beam is above 6ft 6" (1.89m)
- Windows are double glazed wood, the upstairs windows have optional child locks.
- There is a small step down into the sitting room. The sofa and armchair have reasonably good support and height. The digital TV has teletext and a DVD. Extra lights are available if needed.
- The kitchen has standard fittings; standard height worktop and sink, table and chairs. The cooker is
 electric and it, the washing machine and fridge are at floor level. There is ample floor space and
 access.
- The stairs to the first floor are <u>spiral stairs</u> made of wrought iron, with sturdy, open wooden treads. There is a handrail on the right going down; the central pole on the opposite side can also be held for support. (At the narrowest point it is 24" (60cm) wide)
- The shower room has a walk in shower with a 3" (75cm) step into the shower. There is slightly restricted but adequate floor area in front of the toilet. There is a partially sloping ceiling with a Velux roof window. The head height in the shower is 6ft 5"max. The shower is electric and instructions are provided. There is no downstairs toilet.
- The bedrooms both have sloping ceilings but there is plenty of headroom except right by the walls. (see photos on website) The master bedroom has a washbasin. The mattress is memory foam.
- Pillows and duvets are feather free. Wool blankets are also supplied.
- Dogs do visit the cottage but are strictly restricted to downstairs. The cottage is thoroughly cleaned after each of our guests; particular attention is paid to removing any dog hair.
- Furniture can be re-arranged to suit you, but must be replaced before departure. We can assist if needed.
- There is an information folder in the cottage which I try to make as comprehensive as possible. It includes details for nearest hospital, doctor and dentist etc.
- Mobile phones do not always have a good signal (02 works upstairs) Guests can use the owner's phone in an emergency.
- The guest's garden has a small, raised water feature and paved area, it's not fully enclosed.
- There is a disability aid hire service in Wells (and Street) with mobility scooters etc.
- The owners live in the adjacent house and are happy to help wherever possible. Cathy is a registered nurse and works with children.